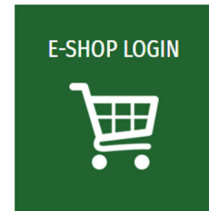


User Guide E-Shop 3.0 ERA Benelux (January 2021)

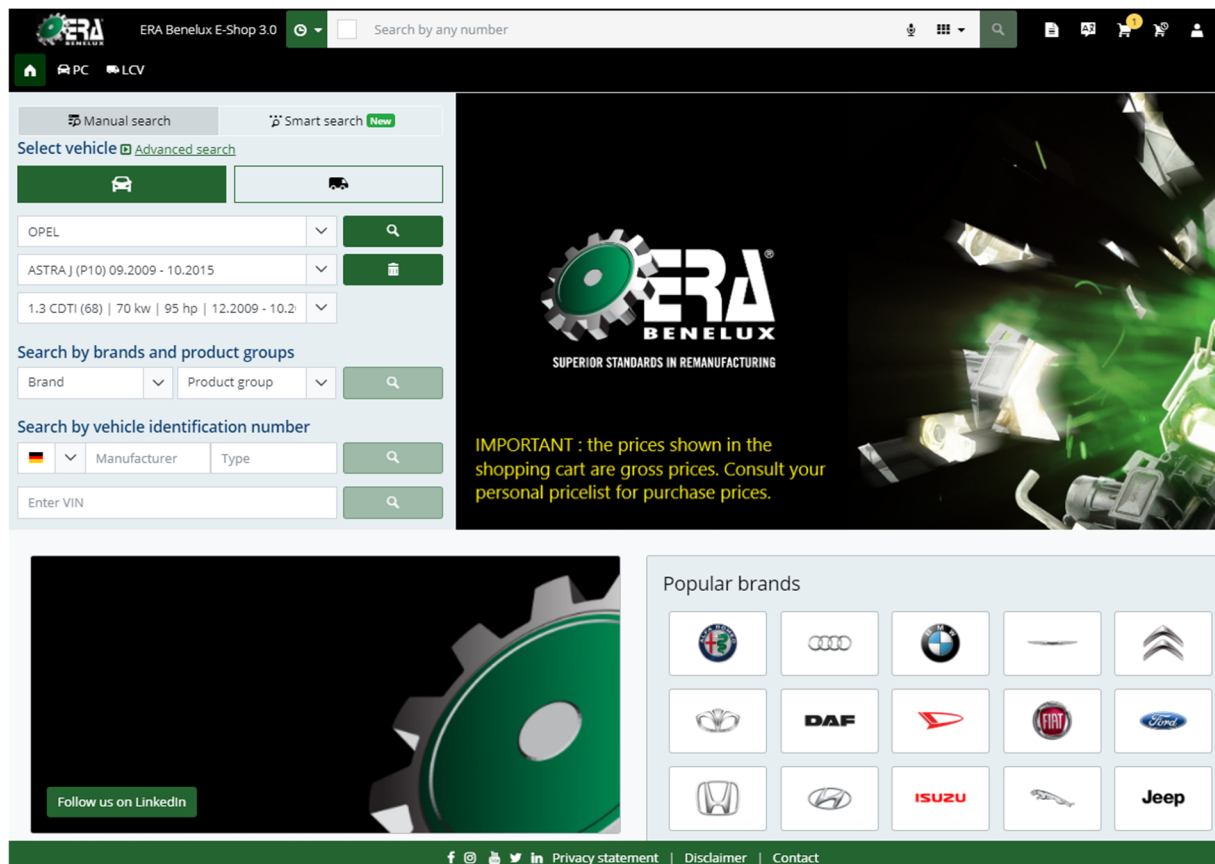
We proudly present our renewed and improved E-Shop 3.0.
It is again fully based on TecDoc.

<https://www.erabenelux.be/pages/en/eshop/>



What has been changed?

Of course, the **layout** has changed dramatically. It is now similar to the Standard TecDoc 3.0 that you may also use:



The most important change is that the underlying data is always up-to-date. Every week we send new and/or changed data to TecAlliance, so that the next week the data will already be visible in all TecAlliance catalogues (so not only the Standard TecDoc catalogue but also our ERA Benelux E-Shop).

Multiple sessions with the same login: from this version onwards, several employees can log in simultaneously with the same login and order independently. If you have several branches (i.e. several delivery addresses), we will create a separate login for each branch, linked to separate customer numbers.

Parts search, stock and prices

After selecting the vehicle and the desired article group, the current stock of the requested product is automatically displayed as before:

Article number	Description	Article status	Price/s	Availabil...	Quantity
SR23375 #SR23375	ERA Benelux Steering Gear Electric; Number of steering wheel turns: 3,1 Packing unit: 1 Quantity per packing unit: 1 General Information: Attention, read the service information.	Normal	€768.75		1
SR23376 #SR23376	ERA Benelux Steering Gear Electric; Number of steering wheel turns: 2,8; for vehicles with steering angle limiter Packing unit: 1 Quantity per packing unit: 1 General Information: Attention, read the service information.	Normal	€960.00		1

On this page you will also find the gross price of the item as well as the core charges. To see these, simply place the mouse over the red gross price, as before:

Kind of price	Price unit	Quantity unit	Price type	Price	Currency
Recommended Retail Price (RRP)	per 1 unit	Piece	Sale (Gross Price)	768.75	EUR
Core Value	per 1 unit	Piece	Sale (Gross Price)	200.00	EUR

How can I order?

Simply place the desired item in the **shopping basket**.

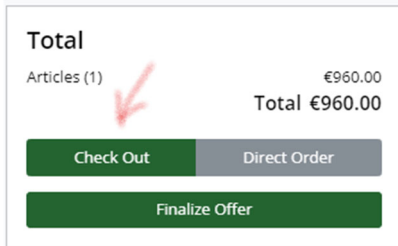
No need to fill in address details, your account is linked to your address in our ERP system.

You can only ship to your main delivery address, no other delivery addresses possible.

Your shopping basket shows only the gross prices without discount + the core charges.

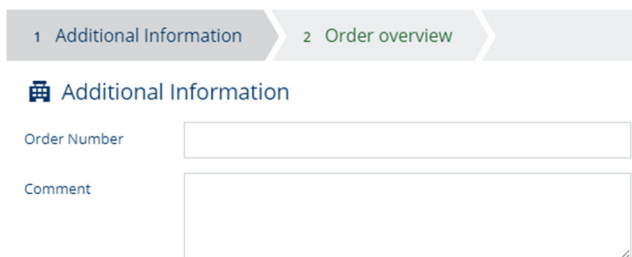
Upon receipt of your order, the discounts agreed with you will be applied.

Then click on "**Check Out**", this gives you the opportunity to make further adjustments ("Direct order", on the other hand, does not):



Total	
Articles (1)	€960.00
	Total €960.00
Check Out	Direct Order
Finalize Offer	

In the **additional information** you can fill in two fields:



1 Additional Information 2 Order overview

Additional Information

Order Number

Comment

At **Order Number** you enter your own order reference. This will appear on the packing list and the invoice.

In the **Comment** box, you can save additional information for your own use afterwards. (Note, this will not be sent with the order)

Orders placed until 5 pm will be processed and shipped the same day! (Friday until 4 pm).

Login and password for the new E-shop remain the same as for the old E-shop.

Attention: logins are case sensitive!

Please let us know if you have any problems using the new shop.

Questions and/or remarks are welcome, we will do our best to provide you with an optimal experience when using the shop.

You can contact us at:

- Telephone (+32 56 43 93 00)
- Email (info@erabenelux.be)
- [Facebook Messenger](#)
- [Instagram](#)
- [Twitter](#)

Follow us on [LinkedIn](#) and discover updates about our company.

You will also find some useful videos on our [YouTube](#) channel.

Team ERA Benelux